

Two-Way Text Banking

To add an Account:

- If you want to add an account that is not listed, click the Add Account tab. On the next page, select Acct Number and select from the list of accounts. This list of accounts are Checking and Savings Accounts that are listed within Internet Banking. You can assign a Pseudo Name to the account under Acct Name, which is limited to 5 characters. If the customer does not select an account name, the name will be defaulted to the last four digits of the Account Number.
- If all available accounts are added, the Add Account button will not be available.

To activate an Account:

- If an account is already listed and marked Non-Active, you can swipe the screen on the account to activate.

To de-activate an Account:

- If an account is already listed and marked Active, you can swipe the screen on the account to deactivate.

Two-Way Text Banking Command Instructions:

Phone Number: 1.877.976.2265

Sample Text Message: Text BAL to 18779762265

List of Commands:

BAL - Will return balance for all active Checking and Savings accounts

BAL 1234 or BAL Pseudo Name - Will return balance for specific account

HIST - Will return last 5 transactions for all active Checking and Savings accounts

HIST 1234 or BAL Pseudo Name - Will return last 5 transactions for specific account

XFER - XFER + From Acct + To Acct + Amount

Example: XFER 1234 6321 5.00

Example with Pseudo Names: XFER ck1 ck2 5.00

HELP - Will return list of commands

SUSPEND or STOP - Will suspend or stop the service

** Please note that Text Banking commands are not case sensitive

** Text Banking commands will not work if a signature line is attached in the Text Message or if there is any other verbiage or characters such as a carriage return (Enter)

Update Profile

Overview:

This section will allow the customer to update the mobile number that is assigned to the customer for all Text Banking functions.