

Text Alerts

Phone Number 1.877.976.2265

Add Alert

Overview:

Text Alerts allow you to set up push alerts for specific accounts at designated times. These alerts are designed to provide the customer information automatically without any interaction as they will be automatically generated. Below is a list of Text Alerts that can be generated:

Daily & Monthly Balance Alert:

Daily & Monthly Balance Alerts will automatically push a balance alert from a desired account at specific times daily and/or monthly.

Balance Threshold Alert:

Balance Threshold Alerts will automatically push a balance alert when your balance meets the threshold criteria that is input in the setup parameters.

Transaction:

Transaction Alerts will automatically push alerts when specific transactions occur on the accounts in which the Transaction Alerts are setup. The Transaction Alerts have different transactional categories to choose from. Each category will have a description location on the selection menu in order to limit confusion on what the category will provide. Below is the complete listing of Transaction Alert Categories to choose from:

- Debit Card Items
 - This Text Alert Category will generate a text notification when a Debit Card Transaction occurs on the specified account that is setup
 - The current minimum amount to setup for this Transaction Alert Category is \$25.00
- ACH Items
 - This Text Alert Category will generate a text notification when an ACH Transaction occurs on the specified account that is setup
 - The current minimum amount to setup for this Transaction Alert Category is \$25.00
- Wires
 - This Text Alert Category will generate a text notification when a Wire Transaction occurs on the specified account that is setup
 - The current minimum amount to setup for this Transaction Alert Category is \$25.00
- Paper
 - This Text Alert Category will generate a text notification when a Paper Transaction occurs on the specified account that is setup
 - The current minimum amount to setup for this Transaction Alert Category is \$25.00
- Internal Transfer
 - This Text Alert Category will generate a text notification when an Internal Transaction occurs on the specified account that is setup

- The current minimum amount to setup for this Transaction Alert Category is \$25.00
- All Transactions
 - This Text Alert Category will generate a text notification for All Categories listed on the specified account that is setup
 - The current minimum amount to setup for this Transaction Alert Category is \$25.00

Manage Alerts

Overview:

This section will allow the customer to edit or delete previously set up Text Alerts by selecting the appropriate alert and editing or swiping the screen on the desired alert to delete.